



## Frequently Asked Questions

**Q: What is the difference between a private tour like yours and a public tour?**

A: Typically, a private tour is a tour for a couple, a family or a group of friends, in other words people who are already acquainted, one of whom has made the booking on behalf of the group. The point is that it would be for their exclusive use, unlike a public tour, where the group is composed of individuals who do not know one another in advance, who have all signed up for the tour one or two at a time. Also, the group size is usually larger on a public tour, and unlike a private tour, the tour itinerary is fixed, with a set amount of time allocated for each stop.

**Q: Is the price quoted per person or for the whole group?**

A: The price is for the group

**Q: How many people can you take on a tour?**

A: For the driving tours I can take up to 8 people.

For the walking tour of Edinburgh, the group size can be up to 15 people.

**Q: How long do the tours last?**

A: The tours have been designed to fit into a roughly 8-hour day. Obviously there is some flexibility, and the tours do sometimes run over, for example due to traffic conditions on the day. If you require a shorter tour, I will be pleased to suggest an alternative itinerary.

**Q: Does the price include entrances or lunches?**

A: No, you pay for these separately. If you are planning to visit several Historic Scotland properties during your stay, I recommend buying one of their Explorer passes.

**Q: Do I have to pay for the guide's entrances or lunch?**

A: No, the guide usually gets free entrances to the paid-for visitor attractions, and it is entirely up to you whether or not you pay for their lunch – it is not expected

**Q: Can I change the route or itinerary?**

A: Yes, the tours are flexible and can be changed. But please bear in mind that the tours have been designed to fit into a roughly 8-hour day, so adding one thing or extending a visit usually means you may have to forgo something else

**Q: What time in the morning do the tours start?**

A: The start time is usually, but not always, 9:00am. But because these are private tours, the start time is flexible.

**Q: Where do I meet the guide to start the tour?**

A: Because it is a private tour, the guide will come to your meet you, which may be at your hotel, or at the airport, or at your cruise ship port

**Q: What if you are unable to take our tour at the last minute?**

A: If I was unable to take your tour, I would enlist the services of one of my colleagues in the Scottish Tourist Guides Association to take your tour in my place. However this has never actually happened in the past, and it is a very small possibility - I can only think it would have to be something like a medical emergency or a death in the family.

**Q: What if we have to change the date of our tour and you are already booked for that day?**

A: If I was unable to take your tour, I would enlist the services of one of my colleagues in the Scottish Tourist Guides Association to take your tour in my place. However, you should be aware that July and August are very busy months, and there is a possibility that we could not find another guide. In this case I would refund your deposit according to the terms on the Pricing page.